



GLASGOW NORTH WEST FOODBANK

ANNUAL REPORT 2021





INTRODUCTION

THE GLASGOW NW FOODBANK WAS LAUNCHED IN MAY 2013 AND IS PART OF THE TRUSSELL TRUST FOOD BANK NETWORK. 2021 MARKED THE 8TH ANNIVERSARY OF THE FOODBANK.

In 2021 our work continued to be impacted by the Coronavirus pandemic, both in terms of how we operated and how local people suffering the effects of food poverty accessed our services.

Thanks to the continued support of donors, volunteers and partner agencies, our work continued uninterrupted, and as Government restrictions eased, the Foodbank was able gradually to resume pre-pandemic working.

We trust this annual report provides a picture of our work which provides such detail as will be informative and helpful to all who may require it.

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OUR VISION

Our vision is that of a fairer society in which hunger and food poverty are consigned to history.

OUR MISSION

Our mission is to work together with referral agencies, partner organisations, faith and community groups to end hunger and food poverty in the north west of Glasgow, by providing emergency food supplies and hygiene products directly to individuals in need, and by raising awareness within the community and with other organisations working to prevent or relieve poverty.

OUR VALUES

Our values are broadly based on Christian principles, which includes support to the most needy and vulnerable as a central principle. We offer our services to all, regardless of faith or any other distinction. We do not require any faith commitment of those who volunteer with us; we do expect they will share our core values.

These values guide how we carry out our mission:

- providing help without creating dependency.
- treating people with compassion, fairness, dignity and respect while respecting confidentiality.
- maintaining a friendly and welcoming environment, a listening ear and a compassionate manner.



In common with all Trussell Trust foodbanks, Glasgow NW is a referral based foodbank.

We work with partner agencies to identify those who are in genuine need of emergency food support. While referrals account for the vast majority of the clients we support, in a small number of cases we provide parcels in emergency to self-referring callers who are in genuine need.

We direct them in turn to established referral agencies for any future food need, and signpost them to a range of support agencies where underlying issues can best be addressed. While we normally expect clients to obtain a voucher from a referring agency, so as to ensure clients are assessed to be in genuine need, we are always happy to talk to anyone presenting without a voucher, and in most cases we will be able to issue them an emergency parcel.

HOW THE FOODBANK WORKS

Since our Project Development Officer started with us we have the benefit of an experienced and compassionate client-facing staff member and we are able to draw on her expertise so as to keep abuse of the system to a minimum, thus affording confidence to our supporters that the food we gather is going to those in the greatest and most genuine need.

Food parcels contain a three day supply allowing for three meals a day. The basic parcel of non-perishable goods is supplemented whenever possible by fresh bakery, fruit and veg, confectionery and other donated goods. Cash donations enable us to purchase Farmfoods vouchers. These also help clients to top up their parcel with fresh produce.

Our main operating base is at Blawarthill Church of Scotland, Millbrix Avenue, in the Scotstoun area of Glasgow. Our main warehouse is situated there, where we receive, sort and distribute donations. Here we also have our admin office, headed up by our Operations Manager. We have a comfortable meeting area where visitors are received and clients can be interviewed. There is a small café area where clients are normally offered a warm drink and a sandwich or biscuits while awaiting their food parcel. (This service had to be curtailed during the Covid-19 pandemic). The Blawarthill centre is open to clients from 12 noon to 2 p.m. on Tuesdays and Fridays.

Our second distribution centre is at Ruchill Kelvinside Church, Shakespeare Street, in the Maryhill district of Glasgow. It is open on Thursdays from 12 noon to 2 p.m. Its operation was managed by its own Outreach Worker at the start of the year. When her contract at Ruchill came to an end, she joined the staff of Glasgow NW Foodbank and continued to manage the Ruchill Centre in addition to other client-facing and project development duties at the Foodbank.

MANAGEMENT OF THE FOODBANK

2021 WAS A YEAR OF CONSOLIDATION AND DEVELOPMENT.

Shona Simm began working with us late in 2020 as our Operations Manager, and in the course of 2021 became thoroughly conversant with all aspects of her full-time post.

In December 2021 Shona was joined by Michelle Kellett-Smith in a newly created part-time post, as our Project Development Officer.



WHAT WE ACHIEVED

BREAKDOWN OF PEOPLE HELPED IN 2021 (2020 FIGURES IN BRACKETS)



We received **68,726 KG** of donations in 2021 (99,770 Kg)



We supported **7,074 PEOPLE** (8,728) in food crisis; consisting of **4,264 ADULTS** (5,852) and **2,810 CHILDREN** (2,876)



We supplied a total of **63,666 MEALS** (based on 3 a day for 3 days)



We passed on **7,194 KG** of donations we could not distribute directly from our Foodbank, to other foodbanks and charities in Glasgow which support people in need (13,953 Kg)



We had to dispose of **1,983 KG** of out-of-date or damaged stock (2730 Kg)

A table of comparative statistics for each year of our operation can be found at Appendix E.

CAUSE OF CRISIS

Where factors were recorded indicating the reasons for referral, these were as below. We can see that Benefit changes accounted for fewer referrals as the rollout of Universal Credit was completed. Fewer people also presented as homeless, possibly due to Government measures taken during the Covid pandemic.

On the other hand there was a steep rise in those who had “no recourse to public funds” – a category whose status is subject to Immigration control.

	2020	2019
Low income	3983	3975
Benefit changes	399	1312
Benefit delays	643	838
Homeless	194	581
Debt	357	555
No recourse to public funds	655	379
Sickness	106	153
Delayed wages	10	51
Domestic violence	69	47
Refused STBA	29	16
Child Holiday meals	15	16
Other	614	805

DONATIONS BY WEIGHT RECIEVED

	TOTAL KG
Total donations recieved	68,726
Donors via supermarkets	51,480
Direct from individual donors	5,702
Other charities	2,564
Education sector	2,459
Community groups	2,352
Corporates	1,984
Churches	1,075
Food purchased by foodbank	459

CHAIR'S VIEW

AN OVERVIEW OF 2021 BY
REV. G. MELVYN WOOD, CHAIR

THE YEAR IN SUMMARY

2021 saw a gradual easing of the restrictions imposed early in 2020 due to the Covid-19 pandemic, which affected everything we did. For various reasons the year ended up placing significantly less demand on our services than 2020. Demand nonetheless remains considerable, and all the indications are that we shall need to retain current capacity to service the coming needs of those worst affected by a steeply rising cost of living.

Despite the varying restrictions in place throughout 2021 we continued to receive adequate quantities of food and monetary donations, as well as an ongoing, loyal support from our wonderful team of volunteers.

MANAGEMENT OF GLASGOW NW FOODBANK

Following an exceptionally busy Christmas period, the ensuing months were quieter, as per the usual pattern in previous years. This gave our then new Operations Manager time to familiarise herself with all aspects of the post. This took place against a background of continuing Covid disruption, when the accustomed hygiene precautions had to be followed, clients had to be managed and volunteer absences had to be covered. The main operation of the Foodbank continued for some months in the temporary premises of Blawarthill Church Halls, where all warehouse operations were carried on. Administration was done with the most basic office facilities; admin and data handling had to rely on an often unreliable broadband link.

During the year we learned that our hosts at Ruchill Kelvinside Church, our Ruchill distribution centre, were themselves embarking on a period of significant change. The resident church congregation had decided to unite with a neighbouring church, and this raised questions about the future availability of the building. Assurances were quickly given however, that the church and halls are to be retained for community outreach work for the foreseeable future. The Foodbank will continue to have an important place within that structure.



We were nevertheless faced with a challenge in how the Ruchill Centre might be managed, as our Centre Manager's locally funded post there came to an end due to the restructuring. A solution acceptable to all was reached when, with the continuing generosity of donors, we determined that the Foodbank was sufficiently funded to enable us to offer a newly created post to the Ruchill outreach worker on a part-time basis.

She began work in December 2021 as Glasgow NW's Project Development Officer. The new post is mainly client-facing but includes responsibility for development work. Michelle Kellett-Smith brings with her a wealth of experience working with people from disadvantaged, marginalised and socially excluded backgrounds.

OPERATIONAL REVIEW

With the expanded management team, we conducted an operational review on how we might most effectively serve our communities in the future.

The former distribution centre at Gairbraid Church in Maryhill had closed in 2020 at the start of the pandemic. On reviewing this, it was recognised that demand in Maryhill, while steady, was too small to justify reopening another centre in Maryhill.

Around the same time we had been alerted by the Trussell Trust to an enquiry from a church that was in the process of moving into new premises in Hawthorn Street, Possilpark, and who were keen to start up a foodbank. Possilpark, an area of longstanding social deprivation, falls into our geographical area, and has been under-served by the foodbank network. We followed up this lead and the result was the opening of our new distribution centre.

This took place in Feb 2022 and so does not fall within the remit of this report, however the planning started in 2021. The intention was that our Project Development Worker would become the Centre Manager there for the Foodbank operation, as well as at Ruchill. She would be supported in this regard by our Manager and office volunteers at Blawarthill and by Michael Shanley, our ever hardworking volunteer transport manager, as well as by new onsite volunteers gathered by the host church.

During the year, we continued to be grateful to our Treasurer, Liz Glen, who has been closely associated with the foodbank from the start. Liz continued to offer guidance, particularly on funding and finances, and came into the office and warehouse regularly to give support through busy periods, particularly when changes were being effected as we transitioned our work to our pre-pandemic base.

RELOCATION

Like everyone else, we had no idea the pandemic would have the long-lasting impact it did. Our temporary warehouse had to be pressed into service to give volunteers the physical distancing the law required.

As restrictions started to ease, we decided we could relocate to our old warehouse and with appropriate planning we could maintain appropriate safety measures. In the bigger premises however we had accumulated a quantity of goods too great to fit into the old warehouse. The move therefore took a period of time, as we re-donated some donations to other foodbanks and charities, and rationalised our stock to meet current demand. This was all achieved with the minimum of waste.



While in its temporary home the opportunity was taken to upgrade the old office area, with new carpeting and redecoration and new computer equipment. A move to Virgin Business Broadband has given us a greatly improved connection both wired and wireless, at less cost.

CLIENT SUPPORT

Following the removal to our original base, clients arriving at Blawarthill were able to use the Millbrix Avenue entrance once again. Initially, the law still compelled us to ask them to wait outside. We continued to ask volunteers to come in to the warehouse on Mondays and Thursdays when supplies for different family sizes were packed in crates. Parcels were then distributed to clients the following day. This enabled us to reduce waiting times to a minimum. The four-day working week for volunteers at Blawarthill has now become our accustomed way of working.

We continued the usual discussion of dietary needs and preferences with clients as they arrived at the door. The basic parcels that had already been prepared only needed to be topped up with extras on the day.



As soon as restrictions eased and with the appropriate risk assessments completed, we were able to admit clients into the foodbank. This enabled us to have a conversation with clients once again to discuss their needs in greater depth and comfort.

Regrettably we were not able to resume providing teas and snacks due to the persistence of the virus, with the consequent pressure to get clients in and out in a way that would minimise the possibility of spread of infection.

We are at least glad for our volunteers and staff that the kitchen was once again open, albeit on a restricted basis, to provide teas and coffees to sustain them as they did their work.

DEMAND ON OUR SERVICES

During the course of the year, demand varied considerably from week to week. Demand normally declines after Christmas, but other agencies offering emergency food provision with temporary funding continued to account for some of the drop-off in our quieter weeks.

We worked closely over the year with “Glasgow Helps” – a Council run support system operating during the pandemic that included home delivery. They obtained food parcels from ourselves as well as from other sources; this accounted for some drop-off in clients accessing us directly.

Locally, it is thought that the establishment of a Food Pantry in Yoker has had a continuing impact on us and has held down demand. Unlike the Pantry movement which relies on supermarket surpluses which can be variable, our foodbank continues to offer a balanced parcel of provisions, supplemented whenever possible by fresh food and store vouchers.

While our donations can also be unpredictable we have managed throughout this challenging year to supply clients with the normal variety of food, and to cater also for halal, vegetarian, vegan and specialist requirements on a regular basis, as well as parcels that can be used by clients who currently have no power to heat food where they live.

STAFFING ISSUES

The year has presented some staffing challenges as staff and volunteers succumbed at different times to the Coronavirus. Due to the amazing loyalty of our volunteers and the organising of our Manager we never had to close our doors.

We said goodbye to a small number who moved on for various reasons, some of them having served us for long periods of time; we have also been fortunate to have a steady stream of enquirers and we have welcomed new faces who quickly proved themselves to be willing workers, and dedicated to supporting those in food poverty.

COMMUNITY SUPPORT AND KEY RELATIONSHIPS

We were grateful for the continued support of donors large and small in another challenging year. Donations came largely from individual donors via supermarket collection points or direct to the foodbank. We could not have gathered in those donations without the dedicated support of our local shops and their staff. However the rise in home deliveries from supermarkets tended to reduce the number of customers visiting shops and this had an inevitable knock-on effect on donations to supermarket collection points. See Appendix A for more details.

A new partnership with Spareable, an organisation which enables donors to give through an app on their phone to the foodbank of their choice, resulted in several sizeable deliveries of provisions during the year. We look forward to developing this partnership.

Further details of the organisation can be found at www.spareable.co.uk.



Many workplaces, schools, community centres, etc. organise additional collection points at Christmas, and sometimes other times of the year. Major donations from corporate donors enable us to employ our Foodbank manager, and thus to do our work in an efficient, organised and professional way, that would be impossible working with volunteers alone. The large donation from Amey PLC continued to provide us with a welcome financial cushion in an otherwise unpredictable year.

Our gratitude to Fleet Alliance is sincere and ongoing. In 2016 Fleet Alliance very generously donated a van for the use of the foodbank, improving our ability to collect supermarket donations and deliver food to our foodbank centres. The work we do would be impossible without it.

Our relationship with a large number of referring agencies is also of prime importance to us. During the pandemic, many of the offices used by these agencies were closed, and support workers were working from home. These stringencies helped to accelerate the move already begun, from paper based referral slips, to E-vouchers. This in turn helped to simplify the process for clients, who only needed to turn up at the foodbank with a referral code, which can be generated electronically and issued to the client's phone by the care worker supporting them. A table of the referral agencies we worked with in 2021 can be found in Appendix B.

It's always a challenge to match the stock we receive with the clients we serve. Last year we were gratified to take in more donations than we were able to distribute directly to clients. Fortunately we have built up contacts not only with nearby foodbanks but with a number of other local charities whose work involves supporting people in crisis. The charities we worked with last year and who received our excess donations are listed in Appendix C. Towards the end of the year we were beginning to see a concerning downward trend in both food and money donations and we shall monitor this carefully.

GOVERNANCE INFORMATION

Glasgow NW Foodbank operates as a charitable organisation under its umbrella charity, Blawarthill Parish Church of Scotland, Glasgow, Registered Scottish Charity SC006410. Its trustees are the minister and elders of the Church congregation. Day to day management is overseen by a steering group, the Foodbank Governance Committee, consisting of selected trustees and foodbank volunteers. The Committee meets at least twice a year.



The Foodbank employs a full-time Operations Manager and a part-time Project Development Officer who lead a team of over 30 volunteers tasked with the collection, sorting and distribution of mainly non-perishable food largely donated by the public.

Glasgow NW, in common with all Trussell Trust foodbanks was asked during the year to enter into a new Franchise Agreement with the Trust, in order to comply with the latest legislation. Our Data Sharing Agreement was also updated and these documents were signed off in early 2022.

THE BIGGER PICTURE

The Trussell Trust is an NGO and charity that works to end the need for food banks in the United Kingdom. It supports a network of foodbank centres to provide emergency food and compassionate, practical support to people in crisis, while campaigning for long-term change to the structural issues that lock people into poverty. Its main office is in Salisbury, England.

The Trussell Trust support over 1,200 foodbank centres across the UK, providing emergency food and support to people locked in poverty. Foodbank centres in the Trussell Trust network account for roughly two-thirds of all emergency foodbank provision in the UK. One of the latest pieces of research undertaken by the Trust has resulted in the True Cost of Living Report, published in March 2022.

BASIC UNDERLYING PRINCIPLES

The Trussell Trust was founded on Christian principles. Glasgow NW Foodbank, like many others, is based in a church.

Whilst we serve everyone in our communities who is in need, belonging to any faith and none, we have a natural affinity with other churches and indeed all faith groups, and we welcome the opportunity our charitable outreach has given us to meet fellow Christians of many denominations, as well as Moslems, Sikhs, Jews and members of other faith groups in the course of the year, and to recognise the great deal we have in common in terms of values, principles and beliefs, as we strive to alleviate food poverty in Glasgow.

THE COMMUNITY WE SERVE

The immediate neighbourhood around our Blawarthill centre has a mixed demographic. While some local residents enjoy a relatively comfortable standard of living, we are surrounded by some stubborn pockets of social deprivation, as indicated by Government SIMD statistics.

On the ground we see continuing demand from refugees and asylum seekers who tend to be housed in the high flats and other difficult to let accommodation in our neighbourhood. This equates to the SIMD data. Current world events would indicate that this trend is sadly increasing, and we may expect further pressure on public services as time goes on, and as our city takes its share of new residents from the world's places of conflict. This trend will inevitably impact upon foodbanks, adding to the clients who come our way for a range of different reasons, having fallen on difficult times.

Our name indicates that we serve a much wider area than the immediate vicinity of our warehouse. Our centre in Maryhill helped us serve that wider area. Other non-Trussell foodbanks operate in some districts of NW Glasgow, and we are glad to share the load with them.

Nothing ever stays the same, and we are always sensitive to new areas of need opening up, where our intervention, always in collaboration with our valued partner agencies, might be helpful.

(REV) G. MELVYN WOOD,
CHAIR OF FOODBANK AND
TRUSTEES



REFLECTIONS FROM THE TEAM

I have now been with Glasgow North West Foodbank for a year and a half, and I'm still overwhelmed by people's generosity, especially during such unprecedented times. This includes the generosity of everyone who donates food or money and also our amazing volunteers who donated their time every week, some balancing full-time jobs with volunteering, I'm truly blessed to have witnessed such selflessness.

In the Foodbank we have our Tesco food donation drive in the summer and winter. Standing in stores collecting donations is always such a humbling experience and people's kindness often moves us to tears; people who are clearly struggling themselves during these tough, financially difficult times stop and put a donation in our trolley, some donating more food to us than they have bought for themselves. We've even had children come up and put their pocket money in our collection buckets telling me they want to help.

During the last Tesco drive, I had a gentleman who popped in a tin of beans and apologised that he couldn't help more. I reminded him that every donation helps. We got chatting and he told me he has had to access the Foodbank himself over the past year as he had been really struggling financially during Covid. He said it had been a "lifesaver" and thanked me for what we do. These are just some of the stories of hope that our Foodbank is part of, and it's such a privilege to be part of that.

SHONA SIMM, FOODBANK MANAGER



Having managed the foodbank at Ruchill for five years and due to unforeseen circumstances being made redundant, I was more than delighted to have been approached to continue at Ruchill as Manager and join the team at Blawarthill Foodbank in a client support role. Once starting there the opportunity to manage the new Foodbank at Possilpark arose which again I was delighted to accept.

Working in the three foodbank centres for me is an absolute honour and privilege.

To see the needs of people from all walks of life, young and old, be welcomed, accepted and most importantly be fed is a joy.

One of the most amazing and fulfilling things for me is to see people engaging with the team being signposted to other agencies and for their overall needs to be met.

Some have started coming to Church, some have started volunteering in various organisations. Some have entered rehabilitation programmes and some have faced their ongoing life controlling problems, which has helped their overall holistic needs.

For me this is why the foodbank exists and for that reason I look forward to continuing working in the furtherance of this ethos.

I want to thank the Trussell Trust, the Managers and every single volunteer for their hard work in making a difference in every life we meet.

MICHELLE KELLETT-SMITH,
PROJECT DEVELOPMENT OFFICER / OUTREACH WORKER



I love volunteering at the foodbank; doing something for others and helping in the community warms my heart. Seeing the gratitude on the faces of people when they receive their parcel is priceless.

It's lovely when you get to converse with some of them and spread some joy. I always have a smile on my face and a positive attitude, one small act of kindness can change someone's day.

MICHELLE LOUDON,
VOLUNTEER, RUCHILL AND POSSILPARK.



AIMS FOR 2022

IN OUR LAST ANNUAL REPORT, WE NOTED THE DISRUPTION BOTH TO OUR ONGOING WORK AND OUR FORWARD PLANNING DUE TO THE PANDEMIC.

The ongoing effects of Covid-19 as well as a worsening cost of living crisis continue to make planning difficult. Nonetheless these are our aims for 2022:

- Assess the needs of our clients and provide them with appropriate three day emergency food parcels.
- Maintain stock of a nutritionally balanced range of food, liaising with other food banks to share excess and address gaps.
- Recruit and train volunteers to engage with clients to establish what their underlying cause of crisis is, identify and refer/signpost to other support agencies.
- In cases of crisis, support and advocate for individuals during ongoing transition from food bank to benefits.
- Establish a Fuel Bank to work alongside the Foodbank, in view of the escalating cost of fuel which impacts most severely on those we already serve.
- Monitor planned changes in the Church of Scotland so as to ensure the continuation of effective, local foodbank provision in NW Glasgow.
- Continue to seek out new opportunities to address poverty, particularly food poverty, in NW Glasgow, working with our staff and volunteers; collaborating with new and existing referral agencies, partners, donors and supporters.



THANK YOU

2021 was a year of ongoing challenge and change. We continued to rely on an amazing team of staff and volunteers to help us in various different ways, to ensure that there was food and support for those that needed our help.

Our statistics, while down on 2020 for various reasons, continue to show that the need is great for the support of our many friends and donors.

There is much still to be done at local and national level to eradicate food poverty. We have every reason to believe that the need for our services will grow, as economic realities kick in and events on the world stage result in continuing cases of people fleeing war and poverty, and needing our compassion and support to get back on their feet.

There is still much work to do, and we could not do it without the dedication of all our supporters.

THANK YOU!

THE MANAGEMENT TEAM

APPENDIX A

DONATIONS OF FOOD AND TOILETRIES (IN KG) WERE GENEROUSLY GIVEN BY:

Abercorn School	160	Albion Motors	148
Amy Marceila	95	Andrew Harper	59
Andrew McLean	118	Annie Miller	37
Anniesland College	46	Anonymous individuals	4651
Arnold Clark Motorstore, South St	189	Asda Robroyston	343
Broomhill & Hyndland Church	153	Bruce Cochran	71
C Castell	18	Cameron Green	14
Celtic Foundation	1319	Colin Helmsdale	24
Co-op Alderman Road	1633	Co-op Norby Road	36
Cottonrake Bakery	22	Crudens plc	283
D M Mullin	15	David J Pender	12
DSSR	46	Ellen Whelan	33
Farmfoods	149	GTG Training	38
Heart of Scotstoun CC	1078	Hello Halo	195
Kelvinhaugh Residences	85	Kelvinside Primary School	85
Keystore, 2267 GW Road	31	Keystore Baldwin Av	168
Lincoln Inn	5	Liquor Barn	176
Lydia Broadley	26	Magic Breakfast	23
McDonalds, Maryhill	29	Morrisons, Anniesland	2343
Morrisons, Partick	1181	Mud Flowers	98
Murano Street Student Village	44	Natalie Astridge	109
New Kilpatrick Church	107	NE Voluntary Sector	33
Patricia Thomson	73	Plymouth Gospel Church	40
Pointer Security	185	Poundland Stores	1426
Queens Cross Housing Assoc	474	Robert Sutherland	16
Sainsbury's, Partick	6868	Sainsbury's, Byres Road	568
Sainsbury's, Novar Drive	2010	Savills	13
Scotsquad	50	Shona McArthur	27
Sikh Gurdwara	75	Spareable	466
St Benedict's RC Church	53	St Brendan's Primary School	421
St Margaret's Parish Church	154	St Thomas Aquinas English Dept	229
St Thomas Aquinas School	458	St Vincent de Paul, St Brendan's Church	109
Stephanie Bell	104	Strathclyde University	35
Strathmore Court	482	Superdrug Buchanan Galleries	22
Superdrug Byres Road	70	Superdrug Crow Road	32
Tesco, Knightswood Metro	4994	Tesco Byres Road Metro	2893
Tesco Maryhill Extra	10054	Thornwood Primary School	253
Turning Point	157	Unite Students	458
Vector Photonics	10	Waitrose	4656
West End Nursery	43	Westwood Gospel Trust	233
Wolfson Brands	489	Yoker Evangelical Church	220
Yoker Parish Church	39	Young Communist League	620

APPENDIX B

THE REFERRAL AGENCIES WHO WORKED WITH US:

(Agencies who made more than one referral in 2021, highest to fewest)

Turning Point FHOSS, Firhill	LINKES Community Project
Glasgow Council for Voluntary Sector	Job Centre Plus, Partick
Scottish Refugee Council	Ruchill Kelvinside Church
GHA Clydeside Office (Kingsway Court)	Turning Point FHOSS, Scotstoun
Bob Doris Constituency Office	Blawarthill Church
Maryhill Integration Network	Queens Cross Housing Assoc.
GHA, Dykebar	Maryhill Housing Assoc.
St Aloysius ESOL	Barclay Medical Practice
Pennan Practice	Wheatly Care Tenancy Support
Job Centre Plus, Springburn	Clydebank Health Centre
Yoker Housing Assoc.	Carr Gomm
Social Work NW CATT Woodside	Stepping Stones for families
Wise Group Community Justice	Springburn Job Centre
Social Work, Mansion St.	Glasgow City Mission
Caledonian Team Criminal Justice SWS	NW Social Work, Gullane Street
Turning Point - Housing First	Bankhead Primary School
Glasgow West Housing Assoc	Mears Housing
Simon Community Scotland	We Are With You
Whiteinch & Scotstoun Housing Assoc.	CAB Glasgow Central
Aberlour Family Support	British Red Cross
Shelter Scotland	Maryhill Health Centre
NHS Possilpark Health Centre	Social Work CMHT Dumbarton Road
Allander Surgery	Plean Street Health Visitors
Aberlour The Bridges Partnership	Salvation Army Housing First
Street Connect	DWP, Clydebank
Victim Support, Glasgow	Fulton Street Medical Centre
Clydebank Social Work	Anniesland Medical Practice
Quarriers SYHP	Social Work CMHT Drumchapel
Social Work Services, Church Street	Turning Point Moving On, Maryhill
CAB Glasgow NW	Action for Children
Alcohol & Drug Recovery Service	Community Centre for Health, Partick
Elevate	Enable Scotland
Families Outside	Hemat Gryffe Women's Aid
Migrant Help	Women's Aid Glasgow
Housing First	Routes Out
Sanctuary Scotland	Apex Scotland
Maryhill Barclay Medical Practice	Aberlour Youthpoint Glasgow
CAB Drumchapel	Cube Housing Assn.
Survivors Human Trafficking Scotland	GHA TMH & Garscadden
Govan Community Project	Money Matters
Queens Cross Housing (Dundasvale)	Radnor Street Surgery
Springburn Social Work	The Marie Trust
Waverley Care	Esteem North

APPENDIX C

EXCESS STOCK WAS DELIVERED TO:

(Only recipients of larger weights – over 100 Kg – are shown)

CHARITY	WEIGHT (KG)
Other foodbanks or similar	6646
Emmanuel Christian Ministries (Tamil)	963
Halliday Foundation for the Homeless	873
Community Veterans' Support (Coming Home Centre)	758
Men Matter	695
Help Keep the Homeless Warm	504
EBI Unites	485
David Cargill House	410
Refuweegee	387
Food For Thought	364
Erskine	328
Evangelical Church, Cathedral Square	300
Springburn Parish Church	259
Helping People in Need	138
Salvation Army	117

APPENDIX E

YEAR ON YEAR COMPARISON

YEAR	TOTAL DONATIONS (KG)	TOTAL VOUCHERS	TOTAL PEOPLE HELPED	TOTAL MEALS DISTRIBUTED
2021	68,726	3105	7074	63,666
2020	99,770	4234	8728	78,552
2019	74,640	6402	10,205	91,845
2018	72,558	6316	9929	89,361
2017	77,878	4273	9028	81,252
2016	56,828	2480	5932	53,388
2015	45,161	1826	4069	36,621
2014	40,298	1761	4153	37,377
2013	20,558	1023	2284	20,556

APPENDIX D

VOUCHERS BY WARD:

Anderston / City / Yorkhill	1126	Baillieston	6
Calton	54	Canal	1243
Cardonald	47	Clydebank Central	93
Clydebank Waterfront	16	Dennistoun	28
Drumchapel / Anniesland	293	East Centre	32
Garscadden / Scotstounhill	2817	Govan	39
Greater Pollok	32	Hillhead	342
Kilpatrick	15	Langside	16
Linn	31	Maryhill	1236
Newlands / Auldburn	31	Newton Mearns N & Neilston	6
NFA	39	North East	31
Partick E / Kelvindale	72	Shettleston	41
Southside Central	26	Springburn / Robroyston	137
Unknown	32	Victoria Park	183

APPENDIX F

FINANCIAL OVERVIEW

GLASGOW NW FOODBANK FUNDS ARE HELD IN THE ACCOUNTS OF BLAWARTHILL PARISH CHURCH.

Foodbank monies are held in a separate, restricted fund, and are applied only for foodbank purposes.

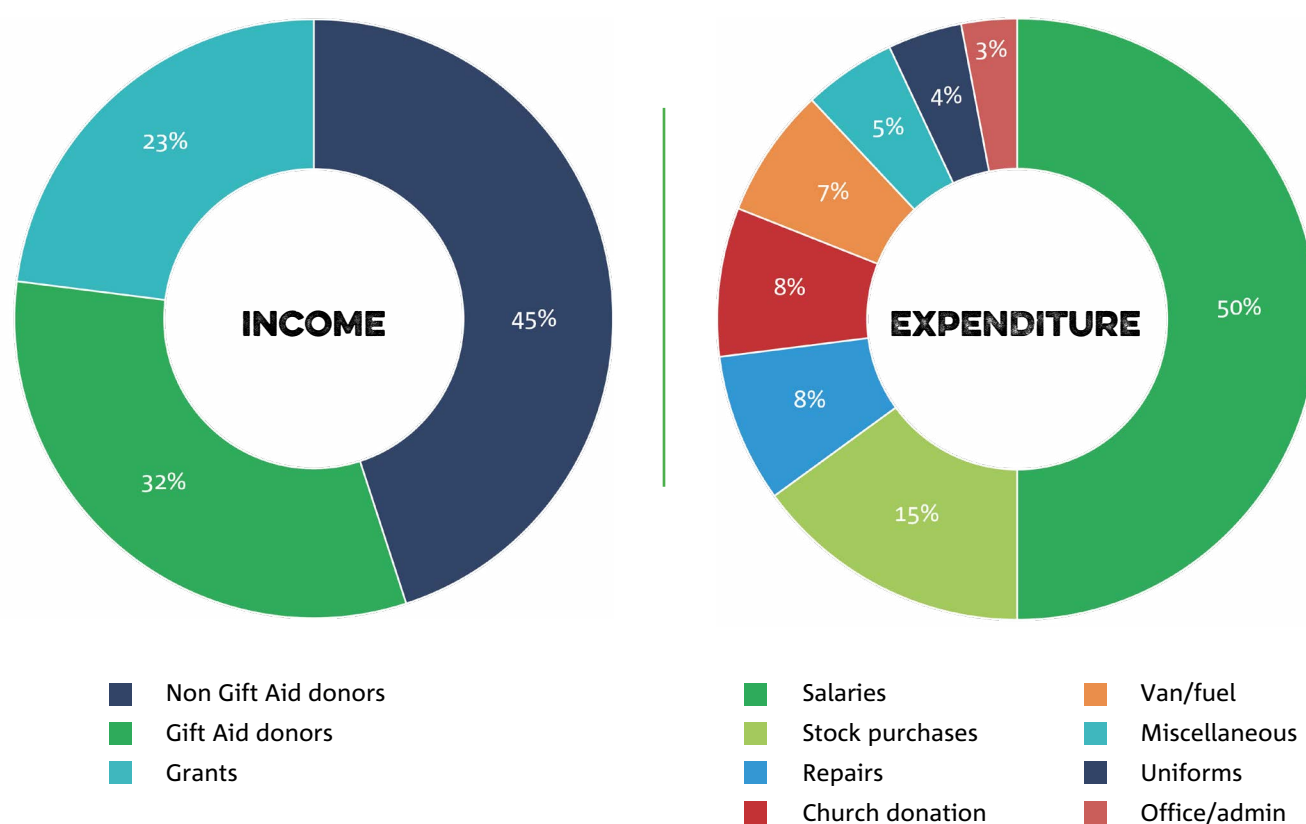
In 2021, the year's opening balance was £171,773, and the closing balance £226,554. The increase in the fund can be attributed to continued support from established and new donors and grant giving bodies. We have such generous and thoughtful donors who give what they can, from £3 to £300 per month.

Our Foodbank does not pay rent, utilities, telephone / broadband or insurance (including public liability insurance), thanks to the support and generosity of Blawarthill Parish Church congregation.

On behalf of the clients and volunteers we thank each and every one with our heartfelt gratitude.

It is the Trustees' policy to hold reserves of approximately three months general expenditure and as we are now operating three distribution centres this equates to a minimum reserve of appx. £35,000.

OVERALL VIEW OF FINANCIAL INCOME AND EXPENDITURE



The full 2021 Annual Report and Accounts of the parent charity can be accessed at:
www.blawarthillchurch.org/documents

LIZ GLEN, TREASURER

GLASGOW NW FOODBANK

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